



HAGONOY WATER DISTRICT

3rd Floor Gusaling Ka Blas F. Ople
G. Panganiban Street, Sto. Niño, Hagonoy, Bulacan
Tel. No.: (044)793-0019, 793-0433 Telefax: (044)793-2524
E-Mail Address: hagonoywd@yahoo.com



CERTIFICATE OF COMPLIANCE

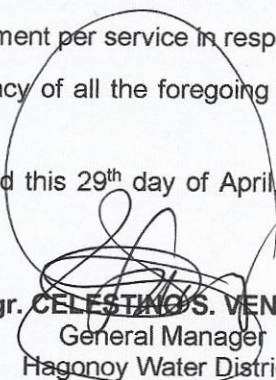
Pursuant to Republic Act No. 11032: An Act to Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **CELESTINO S. VENGCO**, Filipino, of legal age, **GENERAL MANAGER** of the **HAGONOY WATER DISTRICT**, the person being responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **Hagonoy Water District** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizens Charter, Located at the most visible space or area of the website, or as a link under the transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 29th day of April, 2020 in Hagonoy, Bulacan, Philippines.


Engr. **CELESTINO S. VENGCO**
General Manager
Hagonoy Water District

SUBSCRIBED AND SWORN to before me this MAY 05 2020 day of May 2020 in Hagonoy, Bulacan, Philippines, with affiant exhibiting to me his GSIS ID with CRN No. 006-0082-8497-4 issued at GSIS Malolos, Bulacan.

ATTY. ELIAS M. SANTOS
NOTARY PUBLIC
HAGONOY ADMINISTERING OFFICER
UNTIL DECEMBER 31, 2021
PTR NO. -4286924 - 01/29/2020
IBP NO. -104547 - 01/08/2020
BULACAN CHAPTER
ROLL NO. 36948
MCLE NO. VI-0030091
UNTIL APRIL 14, 2022

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